



Durham Police Department EIS Service Request Form

Date:

Requestor

Phone Number

Unit/District Assigned

Type of Service:

User Account Reset/Request

Domain (Email/VPN)

AOC (eCitation/NCAWARE/ACIS)

TraCS

RMS

CAD/MCT

Justice Exchange

CJLEADS (pwd resets only, new accounts require separate request form)

Other

Hardware Issue

Laptop (MDC)

Laptop (domain)

Desktop

Printer/Scanner

Other

Software/Program Issue

Microsoft Office

TraCS

RMS/CAD

Munis

Other

Telephone Setup/Issue (please describe what is needed)

Additional Comments/Other