



DURHAM POLICE DEPARTMENT
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Response to Individuals with Mental Illness

2016 Updates

An Internationally Accredited Law Enforcement Agency

www.durhamnc.gov

Topics:

- DRRC
 - Juveniles.
 - Emergency Custody.
 - IVC paperwork.
 - Crisis Evaluation
 - Transport
 - Warrants/Charges
 - Call Clearing
 - Referral Information
- Formerly known as DCA
What to do about them?
What do I need to know about it.
What do I need to do.
What should I ask.
When and when not?
Jail Diversion?
When Code 5 or 5R?
When, how, where?



DCA is now RRC.

DRRC stands for ***Durham Recovery Response Center***

It is managed by Recovery Innovations Inc.

DRRC serves: ***Adults only (18 or over)***

Substance Abuse

Mental Illness

Crisis

Emergency Commitment

Involuntary Commitment

Voluntary admission



The **DRRC** 'recovery model' differs from the former DCA in that it emphasizes empowering the 'Guest' (not consumer) to assist in recovery and treatment. They use 'peer support' for process and intake. This means that 'Recovery Coaches' are often successes in recovery themselves.

DRRC allows 'Guests' to wear their own clothes, have access to phones (not their own however) and computers.

Officers taking anyone to **DRRC** should still come to the back crisis entrance (voluntary or otherwise) even though during business hours the front door is open to anyone.



DRRC is committed to a supervisor greeting officers immediately upon arrival and determining whether the guest is able to stay at RRC or needs to be send on to another facility.

If the guest is voluntary **DRRC** will transport a 'Guest' to a medical facility if any medical clearance is needed for BAC of .25 or higher, or other concerns (Officers will not need to do this)

Whether the subject is taken there for emergency custody, involuntary commitment or voluntary, officers should consider **DRRC** the first stop before any other facility in Durham.



Juveniles

A Juvenile is any person who has not yet reached their 18th birthday.

A Juvenile does **not** have to have **a parent/guardian** with them when they are presented for evaluation to a facility (it helps to have the contact info).

A Juvenile on IVC papers or emergency custody does **not** have to have **a parent/guardian** with them when they are presented for evaluation to a facility (it helps to have the contact info).

Juveniles cannot be taken to DRRC by Law Enforcement for voluntarily, emergency or IVC. For voluntary evaluation refer them to Duke ED or Duke Lakeview clinic (see referral info at end)



Emergency Custody

According to North Carolina GS 122C-262, Emergency Custody is taken by a Law Enforcement Officer who has first-hand knowledge of “an individual who is mentally ill and either (i) dangerous to self, as defined in G.S. 122C-3(11)a., or dangerous to others, as defined in G.S. 122C-3(11)b., or (ii) in need of treatment in order to prevent further disability or deterioration that would predictably result in dangerousness”.

Law Enforcement have a responsibility to “transport the individual directly to an area facility or other place, including a State facility for the mentally ill, for examination by a physician or eligible psychologist in accordance with G.S. 122C-263(c).”



This **SPECIAL EMERGENCY PROCEDURE** is for “individuals needing immediate hospitalization” or 24-hour treatment – adult or child.

SAFETY
FIRST

This means as a LEO you have to articulate that custody was taken because there is an imminent danger to self or others.

The subject can be taken to DRRC, VA or Duke ED.

(DRRC is preferred). DRRC will ask you to fill in a 1 sided sheet of paper indicating such articulation so they can start IVC procedure.



IVC Paperwork

NCGS 122C-261 states:

Anyone who has knowledge of an individual who is mentally ill and either (i) dangerous to self, as defined in G.S. 122C-3(11)a., or dangerous to others, as defined in G.S. 122C-3(11)b., or (ii) in need of treatment in order to prevent further disability or deterioration that would predictably result in dangerousness, may appear before a clerk or assistant or deputy clerk of superior court or a magistrate and execute an affidavit to this effect, and petition the clerk or magistrate for issuance of an order to take the respondent into custody for examination by a physician or eligible psychologist.

This means taking out IVC papers on a subject can be done by anyone who fulfills the above requirement, not just parents, caretakers or family members.



IVC papers consist at least of:

SP-300 'Affidavit and Petition for Involuntary Commitment.'

SP-302a 'Findings and Custody Order Involuntary Commitment'

Sometimes other paperwork is included such as doctors notes, examination papers etc.

However the 2 forms above have to be included when taken a 'respondent' (subject) to a facility.



The '*Custody Order*' has to be signed and dated on all copies by the serving officer and the original has to be returned to the magistrate office by the serving officer.

The '*Affidavit*' does not need to be signed or returned to the MO.

At DRRC you can leave the original custody order with the 'desk' officer who will then make sure it gets returned to the MO within 5 days.

At Duke ED they have a system in which the LEO needs to sign in the paperwork when delivering it with the 'respondent'. There is a logbook located near the Psych unit in the ED.



Crisis Evaluation

Questions to ask.

How do you feel?

Do you know where you are?

Do you know what day/month/year it is?

Are you homicidal or suicidal?

If so, do you have a specific plan?

Do you have the means to carry it out?

Have you used any alcohol and/or drugs today?

If so, how much and/or which?



Questions to ask.

Are you currently receiving Mental Health services?

If so, from whom and you have contact numbers? (For example: Carolina Behavioral Care, Carolina Outreach, Dr. X etc.)

Are you taking medications related to your mental health diagnosis and if so when is the last time you took them?

If the subject has phone number for providers, don't hesitate to try those before transporting as they might be able to come out.



Observation Checklist.

Protective custody is recommended (emergency commitment)

Imminent danger to self or others.

Physically violent.

Suicidal/Homicidal gestures/behaviors

Services are recommended

Off medication

flashbacks, loss of reality

intoxicated, drugged

hysterical

suicidal/homicidal thinking/verbalizing

Confusion

Unable to follow simple directions

Uncooperative

Absurd, illogical, nonsensical speech

Developmental Disability

Paranoid/Suspicious thoughts



Every situation has it's own unique parameters and the above and below recommendations are only meant as a guideline.

**SAFETY
FIRST**

The final determination on what needs to be done depends on the totality of the circumstances.



Transport

CONSIDER THIS BEFORE TRANSPORT

Always try to connect with either a family member, a friend, a provider agency who can assist rather than transporting.

If Subject is homeless and looking to get a meal and a bed for the night? See your housing resource list at: Durham Network of Care.

Do they need social services info or how to obtain a job or get enrolled in social programs. Call Durham one-call 560-1200.



If they say they simply want to talk to a doctor about some issues. Give them the Alliance 24/7 information line 800-510-9132.

If they want to talk to a counselor about issues not related to Drug Abuse or Mental Health. Refer to the Durham County Network of Care website: durham.nc.networkofcare.org.

If the subject appears to have severe intellectual and/or memory impairment, difficulty expressing themselves or communicating. Call the Alliance 24/7 information line 800-510-9132



Are they a victim of a crime and need a place to stay?
(DV for example). Contact DCRC at 919 403 6562

Officers can call **Mobile Crisis at (919) 967-8844** for assistance if there is no urgency.

If mobile crisis gives you any issues with responding please advise. They are committed to respond:

Even if the consumer does not agree for them to come out.

They agree to come out if the situation is safe to do so.

You as an officer will not have to stay at the location.



Warrants/Charges

Jail Diversion is a goal of the CIT program and if treatment is available it should always be considered.

This however does not have to exclude charging a person with the crime they committed or serving them with the papers they should be served with.

The decision to charge and/or serve the subject is the officer's.

If taking someone to DRRC be sure to provide the appropriate information to the Law Enforcement officer before leaving.

If subject is taken to Jail let CIT unit know so they can reach out to Jail MH unit for assistance.



Call Clearing

Any and all calls generated as a result of a possible Mental Health related issue, caller or subject(s), should be cleared code 5 or 5r.

- Substance Abuse
- Psychiatric
- IVC Person
- IVC Paperwork
- Emergency custody
- 10-56 (24hr hold) or transport
- Alleged abuse or assault
- Fraud (if clearly MH)
- Exposing themselves
- Threats
- Crisis
- Shoplifter
- Homelessness
- Disturbance
- Domestic
- Overdose/Poisoning
- Missing person
- Trespass
- Suspicious Activity
- Assist EMS
- Suicide
- Stalking
- Welfare check
- Hang up



When clearing a call code 5 and you have access to an MDT add a note identifying the subject of the call and or 1 or 2 sentences explaining why.

If no access to an MDT, please email citdesk@durhamnc.gov if possible.

The CIT unit tries to track all calls involving persons with MH in order to reach out and provide appropriate services and referrals. In turn the 911 calls involving these individuals should diminish or disappear all together.

When clearing a call code 5r these notes are not needed as they will be explained somewhere in the report narrative.

Please note that clearing a call code 5r instead of 1 does not change the disposition of the call or where the report ends up.



Referral information

Durham Recovery Response Center: (formerly known as DCA)

309 Crutchfield Street

Durham NC 27705

919 560 7305 Main 919 797 1955 DPD Office

Crisis Center. (see description of services above)

Program Director:

Joy Brunson-Nsubuga (joy.brunsonnsubuga@riinternational.com)

Wellness City:

401 East Lakewood Avenue

Durham NC 27707

919 687 4041 General Number

Adult Recovery Day Center (no diagnosis or healthcare)

Program Director:

Kimberly Chansen (kimberly.chansen@riinternational.com)



Alliance Behavioral Health Care:

414 E Main Street (2nd floor)

Durham NC 27701

800 510 9132 24 hour Number

They provide information for anything and all involving MH.

Durham Mobile Crisis Team:

(919) 428-0819 24 hour Number.

Mobile Crisis provides integrated, short-term crisis response, stabilization and intervention for adults and children experiencing a mental health or chemical dependency crisis. The Team can come to you where you are, and its services are confidential, non-judgmental and respectful.

They cannot respond however when:

- a. request for transportation in emergencies.
- b. Disturbances, life threatening emergencies, violent situations
- c. If the person already is connected through an ACTT team.



Duke Children's Evaluation Center: (Lakeview Clinic)

2608 Erwin Road, Suite 300

Durham NC 27705

919 385 3232

Child/Adolescent Behavioral Health/Assessment, Autism

Durham Crisis Response Center:

919 403 6562

24 hour Number. (english)

919 519 3735

24 hour Number. (spanish)

Support for survivors of Domestic and sexual abuse.



[Durham County Network of Care](#)

A one-stop resource directory to help you locate needed services and supports throughout the Durham community.

The Durham Network of Care provides comprehensive information on local services and organizations and a Learning Center dedicated to topics related to health and well-being, as well as the ability to create a confidential and secure Personal Health Record to keep information on helpful services, contacts and your medical history.

With the click of a button, you can translate the entire Web site into a number of different languages, as well as change the font size to an easier-to-read print.

(the following pages are some screenshots of the website, remember these are not navigable webpages, just examples)





Durham County

Network of Care



Drop down menu's

Search by topic or keyword



- Change Language
- Large Print
- Emergency Services**
- Message Boards
- Community Calendar
- Social Networking



Find Local Services by Topic or Keyword

Select popular topic:

Search by keyword:

Browse the complete [Service Directory](#) for all programs and services.

LEARNING CENTER



Learn all about any topic.

Welcome To Durham County Network Of Care.

Welcome to the Durham Network of Care, a one-stop resource directory to help you locate needed services and supports throughout the Durham

COMMUNITY HEALTH AND PHYSICAL ACTIVITIES RESOURCES

- [Be Active Kids](#)
- [City of Durham Parks and Recreation](#)
- [Conventions and Visitors Bureau](#)
- [Durham Bicycle and Pedestrian Commission](#)
- [Durham Eat Smart Move More](#)
- [Durham Open Space and Trails Commission](#)
- [NC Health Care Help](#)
- [NC Health Info](#)
- [United Way](#)

NATIONWIDE NEWS

MENTAL HEALTH STIGMA STILL PERVA SIVE SAYS



Translate

From: Detect language To: Spanish

View: Translation Original



Casa Servicios Biblioteca Legislar Links Seguro Apoyo y Defensa mi PHR

Translated to Spanish using 2 clicks



County Durham

Red de Atención



English Version
Servicios de emergencia

Pizarrón de mensajes
Calendario comunidad
Redes Sociales

Encuentra Servicios locales por tema o palabra clave

Seleccionar tema

popular:

Buscar por palabra

clave:

Navegar por la completa [servicio de directorio](#) para todos los programas y servicios.

Bienvenido A Durham Red Condado De Atención.

Bienvenido a la Red de Atención de Durham, un directorio de recursos integrado para ayudar a localizar los servicios y apoyos necesarios en toda la comunidad de Durham.

NATIONWIDE NEWS NOTICIAS EN TODO EL PAIS

EL ESTIGMA DE LA SALUD MENTAL SIGUE SIENDO GENERALIZADA, DICE PATRICK KENNEDY
06/04/2016
[Leer el artículo »](#)

BRYSHERE GRAY 'EMPIRE' HABLA CON ESTUDIANTES DE FILADELFA SOBRE LA SALUD MENTAL
06/04/2016
[Leer el artículo »](#)

[Archivo de noticias](#)

WELLNESS RECOVERY ACTION PLANNING (WRAP)



Last but not Least.

No matter what you do out there.

SAFETY FIRST



CIT Unit Contact Information

Sgt. T. M. Ochman	560-4438 X29227 (O)	(919) 923 2136 (Cell) Tadeus.Ochman@durhamnc.gov
Cpl. F. Kearns	560-4428 X29399 (O)	(919) 449 1304 (Cell) Frederick.Kearns@durhamnc.gov
Cpl. B. Holliday	560 4438 X29462 (O)	(919) 593 0466 (Cell) Bradley.Holliday@durhamnc.gov
Inv. D. Beckett	560 4438 X29228 (O)	(919) 219 9470 (Cell) Douglas.Beckett@durhamnc.gov
Inv. K. Hunter	560 4438 X29399 (O)	(919) 638 9020 (Cell) Kendrick.Hunter@durhamnc.gov

